



**The Corner Surgery  
Southport**

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## *Autumn* **NEWSLETTER** **2025**

At the request of our patient participation group (PPG), we are restarting a regular practice newsletter. It is available in print at the surgery & online at our updated practice website: <http://www.thecornersurgery-southport.nhs.uk>. We hope that you find it helpful.

### **PATIENT PARTICIPATION**



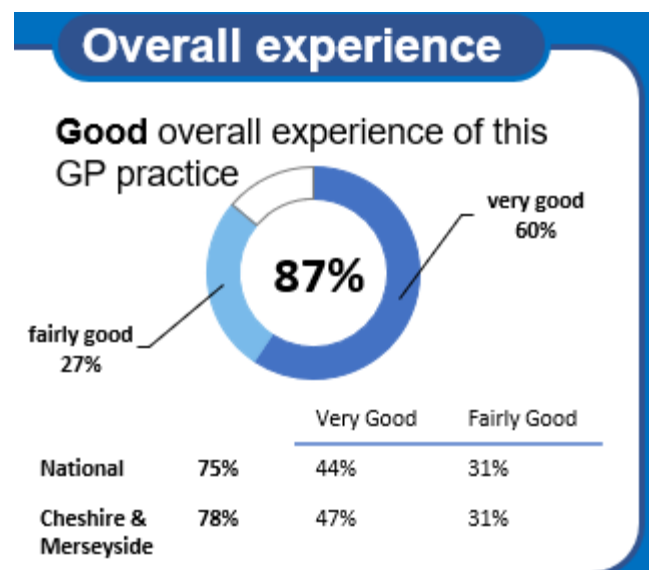
We believe that a strong relationship between the practice & our patients is vital.

Our PPG is made up of several volunteer patients, our assistant practice manager (Elaine) & one of our GPs (Dr Smith). It meets once every 3 months to discuss the services available at the practice, to gain a better patient perspective.

Our next PPG meeting is on Wednesday 19<sup>th</sup> November, 1pm-2:30pm. For more information or if you are keen to join the PPG, please speak to Elaine.

### **GP PATIENT SURVEY**

Thank you to our patients who took part in the national GP patient survey. The results are in:



We are particularly proud of our receptionists, as we received one of the best scores in the country for the helpfulness of our reception team.

We also know where we need to improve – access to the practice by telephone & via our website. Since September 2025, patients can reserve their place in the telephone queue & receive a call back from us when it is their turn. Also, we have added a banner to the home page of our website, so it is easier to see how to submit an online consultation.

**GET YOUR JAB DONE!**

We are now taking bookings for our annual flu vaccine clinics. You are eligible if you are:

- *A preschool child aged 2+*
- *A pregnant woman*
- *Living with long term illness*
- *Aged 65+ on 31/03/2025*
- *A carer or live in a care home*
- *Living with somebody who has a weak immune system*

Our main flu vaccine clinics are taking place on Saturday 11<sup>th</sup> October 2025 & some Thursday afternoons during October. Please support the practice by booking your flu jab with us.

Vaccines help prevent illness & reduce winter pressures. If you are aged 65+, you may be eligible for pneumonia & shingles vaccinations. If you are aged 75-79, you may be eligible for RSV vaccination. Please speak to our reception staff.

**THE NHS APP**

We feel the best method of online access is the NHS App. Patients can use it to:

- *Get health advice*
- *Submit online consultations*
- *Book some appointments*
- *Request repeat prescriptions*
- *View your recent GP record*
- *Register as an organ donor*
- *Choose how your data is used*

It is available free to download from the App Store/ Google Play. If you do not have a smartphone, you can access the same services via the NHS account website:

<https://www.nhs.uk/nhs-app/account/>

Using the NHS App helps free up our admin staff to deal with other matters so please go 'digital first' if you can.

**AND FINALLY...**

Many patients have been asking us about prescribing Mounjaro for weight loss – there is an update about this on our website.